

Cameron Lares

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Remote technical and integrations-minded support professional in Las Vegas (Pacific Time). Troubleshoots WordPress/WooCommerce checkout and catalog issues, coordinates fixes in Jira, and explains technical problems in plain language to buyers and stakeholders. Comfortable reading docs, reproducing bugs, and escalating clean tickets. WGU B.S. Accounting in progress.

EXPERIENCE

Webmaster / Site Operations (Contract) — Stewart Leadership

Remote · Aug 2023 – Sep 2024

- Diagnosed WooCommerce checkout, payment, and digital-delivery failures; reproduced issues before escalating
- Wrote clear Jira tickets with steps-to-reproduce so developers could ship fixes without back-and-forth
- Maintained catalog and content so product data stayed accurate for customers and support
- Triaged the support inbox; translated technical blockers into customer-facing updates

Full-Stack React Developer (Contract) — Rolling Robots

Remote · 2020 – 2022

- Supported a live React ecommerce storefront: bug fixes, updates, and checkout-related issues
- Worked across front-end and integration touchpoints where storefront behavior met payment/ops flows

Email Marketing Operations (Contract) — Seal Shield

Remote · Sep 2022 – May 2023

- Configured HubSpot segments and automations; verified sends and list hygiene for B2B campaigns
- Answered campaign-related customer questions and flagged tooling issues to the team

Founder / Operator — Lare Labs

Remote · 2025 – Present

- Ship and support client web/ops work; own triage when something breaks in production
- Use Airtable + Zoho Mail to track issues from report to fix to customer confirmation

EDUCATION

Western Governors University — B.S. Accounting (in progress)

2023 – Present

SKILLS

- **Support & troubleshooting:** Bug reproduction, issue triage, Jira tickets, documentation, escalation
- **Technical:** WordPress, WooCommerce, checkout / payment flows, React storefront support, API-adjacent tooling

- **Tools:** HubSpot, Airtable, Zoho Mail, Jira, Slack, Excel / Google Sheets